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(613) 533-3210 (613) 533-2325 (fax)

PUBLICATIONS

JOURNAL


**BOOKS AND CHAPTERS**


**MANUSCRIPTS**


**UNDER REVIEW**


**INVITED PAPERS**


**RESEARCH REPORTS**


**CONFERENCE PROCEEDINGS**


Winner of the Technology Showcase People's Choice Award.


CHAPTERS IN BOOKS

RESEARCH CASES


PRESENTATIONS
Executing on the Queen’s Strategic Framework. Queen’s Senior Administration Retreat. Kingston, January 2015.


**TEACHING**

**Queen’s University, Queen’s School of Business**
July 2003 – Present

- Honors Commerce Program: Managing Work and Teams (COMM 153), Introduction to MIS (COMM 190), IS Strategy (COMM 395)
- Queen’s Advanced Accounting Program: IT Audit (MACC 814)
- Full-Time and Executive MBA: Project Management (MBA 844), Project Leadership (MBUS 942), Strategy Execution and Implementation (MBUS 985) Change Management (MBUS 954)
- Ph.D. Program: Individual Level Theories in MIS (MGMT 871), Information Systems Development (MGMT 972)
- Queen’s Executive Development: IT Management Program, Queen’s Executive Program (QEP), Queen’s Executive Program, Project Leadership.

**University of Georgia, Terry College of Business**
January 2000 to May 2003

- Undergraduate Program: Information Resource Management (4th Year Capstone Course)
- Master of Internet Technology: Project Management
- Master of Business Administration (MBA): Information Resource Management (MIST 7670) and Project Management (MGMT 7220)

**Wilfrid Laurier University, Sessional Instructor**
Summer 1998

- Honors Co-op Business Program: MIS Core Course, 4th Year

**University of Western Ontario, Sessional Instructor**
Fall 1997 and Winter 1999

- Honors Computer Science/Engineering Program: Project Management (3rd Year)

**TEACHING MATERIAL DEVELOPMENT**

**TEACHING CASES**

- Queen’s Live Case: Nest: Golden Goose or Empty Nest, December 2014
- Queen’s Project Management Toolkit. A template (Excel) to enable effective management of team projects.
- ProRetail (with S. Staples). October 2008
- Bulldog Software Solutions: A case assignment in project management. April 2000.
• Triple E Commerce Solutions: A case assignment in project management. December 2000.

CASE TEACHING NOTES
• Midsouth Chamber of Commerce (MSCC): The Role of the User-Manager in IS. Case analysis solution. February 2000.

COURSE FRAMEWORK AND WHITEPAPERS
• Critical Gaps in Strategy Execution, Queens’s School of Business, Whitepaper, 2011-10-005, October 2011.
• Introduction to Databases (with Sandy Staples). 2009.

VIDEO SCRIPTS
• Triumph of the Nerds: A Brief History of the PC. January 2001.

SERVICE

CONFERENCE CHAIR

SUPERVISION
• Master’s Thesis for Bharat Negi, “Data-Centric Approach to Patient Care: A Comparison of Two Methods,” August 2015.

ACADEMIC EDITOR AND REVIEWER
• Associate Editor (AE): Information & Management (2012 – present)
• Associate Editor: Business Intelligence Track for International Conference on Information Systems (ICIS) 2010.
• Academic Reviewer (Journal): MIS Quarterly, Information Systems Research (ISR), Communications of the ACM, Data Base, Decision Sciences, Business Intelligence Journal
• Academic Reviewer (Conference): International Conference on Information Systems (ICIS), Americas Conference on Information Systems, Hawaii International Conference on System Sciences (HICSS), Administrative Sciences Association of Canada (ASAC)

COMMITTEE INVOLVEMENT
• Queen’s University Senator (2012 to present) (Elected)
• Queen’s Information Systems Senate (2012 to present) (Nominated)
• Queen’s University Undergraduate Curriculum Committee (2004/05, 2007–present)
• Queen’s University Research Committee (2012 to present)
• Member of the Monieson Centre Research Advisory Board (2012 to present)
• Queen’s MSc/PhD Committee (2007/08)
• Queen’s Renewal, Promotion and Tenure Committee (2005/06) (2008/09) (Elected)
• Queen’s University: QUFA Junior Faculty Caucus (2004-2006) (Elected)
• Queen’s University: Undergraduate Academic Dishonesty Committee (2007/08)
• Queen’s University: Appointments Committee (2004/05) (Elected)

INDUSTRY WORK EXPERIENCE

Sun Microsystems of Canada (Independent Sales Office), Marketing Manager
Part-time Consultant

1993-1995
1995-1999

• Created annual marketing plan based on Sun Microsystems’ hardware, software and competitive strategies.
• Developed seminar material and attracted industry experts to inform customers about Sun’s products and industry trends. Seminar topics included Java, UltraSPARC, and reengineering the Enterprise.
• Designed major demand creation activities to prospect new customers and enhance customer relationships.
• Designed and maintained a customer database that was effectively used to increase direct sales.

EDUCATION

University of Western Ontario, Richard Ivey School of Business
Ph.D. Business Philosophy
Management Information Systems

GRANTS AND AWARDS

Queen’s School of Business General Research Grant
Community Paramedic: Remote Patient Monitoring
NSERC Strategic Grant
Ontario Research Foundation (Research Excellence program)
Principal Investigator for Social Sciences and Humanities Research Council (SSHRC) Award
CA-Queen’s Centre for Governance
Monieson Centre – Agile Project Management

2014-2015
2014-2016
2011-2014
2010-2015
2009-2013
2009
2008
Queen’s School of Business Research Grant - Offshoring 2006
Supplementary Research Grant 2006-2009
Principal Investigator for *Social Sciences and Humanities Research Council (SSHRC)* Award 2005-2008
Queen’s School of Business Research Grant – Data mining Coordination 2004
Nominated for the Terry Outstanding Teacher Award 2002
Lilly Teaching Fellowship 2002-2003
Sarah H. Moss Fellowship 2002-2003
University of Georgia Faculty Teaching Symposium 2002
Terry-Sanford Research Grant 2002
Marketing Science Institute Grant: Customer Service Systems 2001
NCR Research Grant: Customer Service Systems 2001
SMIS Outstanding Teacher Award 2001
UGA Honors Day Faculty Teaching Award 2001
Direct Selling Education Foundation Research Grant 1999-2000
Ontario Graduate Scholarship 1998-2000
Conference Scholarship from the Data Warehouse Institute 1998
Doctoral Grant, Richard Ivey School of Business 1996-1998