JOURNAL PUBLICATIONS


SANDY STAPLES


BOOK CONTRIBUTIONS


CONFERENCE PUBLICATIONS AND PRESENTATIONS

Oppong-Tawiah, D., Webster, J., Staples, S. Cameron, A. and Ortiz de Guinea, A. Encouraging Sustainable Energy Use in the Office with Persuasive Mobile Information Systems. Accepted for presentation and publication at the upcoming *International Conference on Information Systems 2014* to be held in Auckland, New Zealand in December, 2014.


Staples, D.S. and Webster, J. “Will Social Mediating Technology Use Mediate and/or Moderate the Effect of Diversity in Distributed Teams?”, poster presentation at the workshop Social Mediating Technologies: Developing the Research Agenda, **CHI 2009 Conference**, Boston, April, 2009.


Ortiz de Guinea, A., Webster, J. and Staples, S. “A Meta-Analysis of the Virtual Teams Literature”. Presented at the **Symposium on High Performance Professional Teams**, sponsored and held at the Industrial Relations Centre, School of Policy Studies, Queen’s University, Kingston, Ontario, Canada, October 12, 2005.


Zhao, L. and Staples, D.S. “Cultural Diversity in Virtual Teams versus Traditional Teams: Benefit or Hindrance?” presentation at the **Academy of Management 2004 Annual Meeting**, as part of a symposium called “Virtual Teams and Virtual Workers: A Review and New Directions.”


Staples, D.S. “What Do We Know and Need to Know about Factors that Impact the Effectiveness of Virtual Team Members?” invited to present at the **Workshop on Virtual Teams/ Globally Distributed Work**, Florida, March, 2001.


SANDY STAPLES


Chair of panel "Telework Practice Across National Cultures", panel at the International Conference on Information Systems '98, Helsinki, December.


Faculty Advisor for the 6th Australasian Conference on Information Systems Doctoral Consortium, 1996. Also lead a discussion of a session titled "Things Nobody Ever Told Me About Doing a PhD!"


OTHER PUBLICATIONS

Staples, D.S. & Huff, S.L., "Oracle: The Assistance Group." teaching case. Ivey Business School, U.W.O., 1996. This case describes the IT used in a large call-centre organization and their options to apply their expertise to new markets outside the roadside assistance industry.


**EDUCATION**

<table>
<thead>
<tr>
<th>Degree</th>
<th>Institution</th>
<th>Years</th>
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<tbody>
<tr>
<td>in Business Administration</td>
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<tr>
<td></td>
<td>London, Ontario, Canada</td>
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<tr>
<td></td>
<td>Area: Information Systems</td>
<td></td>
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<tr>
<td></td>
<td>Thesis: The Management of Remote Workers: An IT Perspective</td>
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<tr>
<td>Bachelor of Science in Agriculture</td>
<td>UNIVERSITY OF GUELPH</td>
<td>1977 - 1981</td>
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<td>Guelph, Ontario, Canada</td>
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<tr>
<td></td>
<td>Areas of Specialization: Crop Science and Agri-business</td>
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**PROFESSIONAL DESIGNATIONS**

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<tr>
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<tr>
<td>Project Management Professional (PMP)</td>
<td>Project Management Institute (PMI)</td>
<td>2013 – current</td>
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<td>PRINCE2 Registered Practitioner</td>
<td>APMG – International</td>
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**ACADEMIC AND TEACHING WORK EXPERIENCE**

**Professor** (2008 - present): Queen's School of Business, Queen's University, Kingston, Canada

**Associate Professor** (tenured 2002): Queen's School of Business, Queen's University, Kingston, Canada

**Assistant Professor** (tenure track): Queen's School of Business, Queen's University, Kingston, Canada

Management of Information Systems area.

Teaching responsibilities:
- MGBL 853 Working in Multicultural Teams, 2014
- MGMT 874/974, Current Issues in MIS Research, 2001

Graduate student supervision - PhD theses and summer research project topics: workarounds, knowledge sharing, governance of open source system development projects, mental models of ISD project members, faultline diversity in virtual teams, knowledge sharing in Software-as-a-Service environments; MSc theses topics: knowledge sharing in charities, conflict in virtual negotiations, cultural diversity on virtual teams, balanced scorecard use in knowledge-based enterprises, developing an intelligent automated procurement system with Internet technologies; MIR thesis: performance evaluation of teleworkers; several executive MBA 891 and 992 student projects.
SANDY STAPLES

Participated in the Masters of Global Management program, the MBA Science & Technology program and in IT and HR executive development programs.

November, 1998 to present

**Research Fellow**: Department of Information Systems, University of Melbourne, Melbourne, Australia
Teaching responsibilities were:
   - 615-610, Research Methodology (graduate level), 1 Semester, 1997 (co-taught) and 1998
   - 615-611, Themes in IS Research (graduate level), 1 Semester (co-taught) 1997
Graduate student supervision: one Honours thesis on business process reengineering completed, started the supervision of one Masters thesis on computer-based training, and one PhD thesis on virtual teamwork, but these were not completed by the time I left so others took over the supervision role.

1996 to 1998

**Lecturer**: Melbourne Business School, University of Melbourne:
I co-taught the Information Systems 351-634 subject in the MBA Program.

1998

**Instructor**: Melbourne Business School, University of Melbourne:
I taught Information Systems Labs for the IS course in the Core MBA Program.

1997

**Instructor**: Management Information Systems, Course 02672, Department of Agricultural Economics and Business, University of Guelph. I developed and taught an introductory MIS course in the University of Guelph’s MBA program.

Summer, 1995


1994 - present

**Assistant Course Director**: “Managing Information Technology Effectively” short course presented by The Canadian Information Processing Society at the Western Business School, The University of Western Ontario.

June 1994 & 1995

Completed ‘The Theory and Practice of University Teaching’ course, Graduate Studies, The University of Western Ontario.

Summer 1994

**Research Assistant**: Western Business School, UWO. I worked on a research project on Visual Interactive Modelling. I developed a spreadsheet-based linear program aimed at providing the power of linear programming in managerial terms. I wrote a teaching case on risk analysis for use in an introductory Management Science course.

Summer & Fall 1993
INDUSTRY WORK EXPERIENCE

**General Manager:** Boundary Layer Wind Tunnel Laboratory (BLWTL), UWO. I managed the operations of a world-renowned research and industrial wind engineering laboratory with an annual operating budget of approximately $2 million and 25 full time staff. Over 90% of the contract work was from international sources. I worked to increase the accountability of staff, tighten control on expenses, and increase marketing efforts, which resulted in a substantial improvement in financial performance over the previous year. I also assisted in setting and carrying out the research direction of the BLWTL.

1991 to 1992

**Manager and Research Associate:** The Centre for Studies in Construction, UWO. The Centre was a multi-disciplinary unit set up to develop educational and research activities to meet the construction industry’s needs. I supervised student projects, carried out research projects, investigated and prepared grant applications, developed and maintained databases, prepared newsletters, supervised staff, organized short courses and workshops/conferences, managed financial and administrative matters, coordinated communications with the industry and the Centre’s Advisory Board, and coordinated fundraising activities. This position was shared with my BLWTL position.

1990 to 1992

**Coordinator, Research & Industrial Applications:** Boundary Layer Wind Tunnel Laboratory, UWO. I carried out various marketing and general administrative duties including: preparing wind engineering research proposals for government agencies and for industrial clients from around the world, coordinating contractual issues, identifying and pursuing possible funding sources (both private and government), strategic planning, and acting as an internal consultant on personnel, financial and communication matters.

1987 to 1990

**District Landman:** Surface Rights Department, Dome Petroleum Limited, Grande Prairie, Alberta. I negotiated new leases and lease renewals with landowners in the Peace River area to use their property for oil and gas exploration (e.g., wellsites and pipelines). This involved working through various arbitration legislative boards when necessary, and handling landowners’ issues.

1984 to 1985

**Site Supervisor:** Frontier Construction Department, Canadian Marine Drilling Limited, Beaufort Sea. As part of the project management team for offshore construction projects in the Beaufort Sea, my duties grew from supervisor of one vessel to site manager of island construction. An island project involved several vessels, roughly 200 people, and had an overall cost of between $30 to $100 million.

1981 to 1984

AWARDS & HONOURS

Awarded

DISTINGUISHED FACULTY FELLOW OF
MANAGEMENT INFORMATION SYSTEMS
Queen’s School of Business, Queen’s University

2007-2016

Winner of the Best Paper Award in the

ORGANIZATIONAL SYSTEMS AND TECHNOLOGY TRACK: KNOWLEDGE MANAGEMENT CLUSTER,
HAWAII INTERNATIONAL CONFERENCE ON SYSTEM SCIENCES
Dianne Ford and Sandy Staples

2005
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<tr>
<th>Award/Recognition</th>
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<tr>
<td><strong>Awarded</strong></td>
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<tr>
<td>NEW RESEARCHER ACHIEVEMENT AWARD 2001</td>
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<td>Queen's School of Business Research Program</td>
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<td>Queen’s University</td>
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<td><strong>Nominated for</strong></td>
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<tr>
<td>TEACHING AWARD AT QUEEN'S SCHOOL OF BUSINESS</td>
<td>2000</td>
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<td><strong>Co-Winner of Best Paper Award</strong></td>
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<tr>
<td>THE 9TH AUSTRALASIAN CONFERENCE ON INFORMATION SYSTEMS, WELLINGTON, N.Z.</td>
<td>1999</td>
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<td><strong>Nominated for</strong></td>
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<td>DELOITTE &amp; TOUCHE BEST ARTICLE IN THE BUSINESS QUARTERLY</td>
<td>1997</td>
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<td><strong>Third Best Paper Award</strong></td>
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<td>THE 6TH AUSTRALASIAN CONFERENCE ON INFORMATION SYSTEMS, HOBART, TASMANIA</td>
<td>1996</td>
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<td><strong>Graduate Research Fellowship</strong></td>
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<td>FACULTY OF GRADUATE STUDIES</td>
<td>1996</td>
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<td>The University Of Western Ontario</td>
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<td><strong>Participant</strong></td>
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<td>ICIS DOCTORAL CONSORTIUM, NETHERLANDS</td>
<td>1995</td>
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<td><strong>Ontario Graduate Scholarship</strong></td>
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<td>ONTARIO MINISTRY OF EDUCATION &amp; TRAINING</td>
<td>1993 - 1996</td>
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<td><strong>Hewlett-Packard Doctoral Fellowship</strong></td>
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<td>WESTERN BUSINESS SCHOOL</td>
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<td><strong>Blair Little Plan for Excellence Doctoral Fellowship</strong></td>
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<td><strong>Plan for Excellence Doctoral Fellowship</strong></td>
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<td><strong>Ph.D. Program Fellowship</strong></td>
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<td>The University Of Western Ontario</td>
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<td><strong>Outstanding Contribution Award</strong></td>
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<td>MBA ASSOCIATION</td>
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<td>School of Business Administration</td>
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<td>The University Of Western Ontario</td>
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<td><strong>The Dow Chemical Family Scholarship</strong></td>
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<td>DOW CHEMICAL OF CANADA LIMITED</td>
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RESEARCH GRANTS

Awarded
SOCIAL SCIENCES AND HUMANITIES RESEARCH COUNCIL OF CANADA
Insight Grants program 2013-2018
Principal Investigator: Jane Webster
Co-investigator: Sandy Staples
Collaborators: A. Ortiz de Guinea Lopez de Arana (HEC), A.F. Cameron (HEC)
Awarded: $240,650

Awarded
SOCIAL SCIENCES AND HUMANITIES RESEARCH COUNCIL OF CANADA
Standard Research Grant program 2008-2011
Awarded $46,517

Awarded
QUEEN’S INDUSTRIAL RELATIONS CENTRE
Call for Papers on High Performance Professional Teams 2004-2005
Awarded $5,000 (with Jane Webster)

Awarded
SOCIAL SCIENCES AND HUMANITIES RESEARCH COUNCIL OF CANADA
Standard Research Grant program 2001-2004
Awarded $57,550

Awarded
GENERAL RESEARCH GRANTS COMPETITION
Awarded: $6,850 2007/2008
Awarded: $4,500 2001/2002
Awarded: $6,600 (with Brent Gallupe) 2000/2001
Awarded: $9,200 1999/2001
Awarded: $1,440 1998/1999
Queen’s School of Business, Queen’s University

Awarded
ONTARIO RESEARCH AND DEVELOPMENT CHALLENGE FUND 2002
Awarded: $40 million in total – 1/3 from ORDCF, 1/3 from private sector and 1/3 from universities
Ontario Research Network for E-Commerce Project
Brent Gallupe - principal investigator
Queen’s Collaborators: Julian Barling, Marc Busch, Yolande Chan, Peggy Cunningham, Tina Dacin, Jim McKeen, Douglas Reid, and Sandy Staples

Awarded
SUMMER D.I. MCLEOD GRADUATE RESEARCH ASSISTANTSHIP
Awarded: $3,207 (with Jane Webster) 2009
Awarded: $1,495 (with Jane Webster) 2008
Awarded: $3,215 2004
Awarded: $4,872 2002
Awarded: $2,411 (with Brent Gallupe) 2001
SANDY STAPLES

Awarded: $3,537 2000
Awarded: $3,534 1999
Queen’s School of Business, Queen’s University

Awarded FALL & WINTER D.I. MCLEOD TERM GRADUATE RESEARCH ASSISTANTSHIP
Awarded: $1,800 2003/2004
Awarded: $1,800 2002/2003
Awarded: $1,700 2001/2002
Awarded: $1,800 2000/2001
Awarded: $1,800 1999/2000
Queen’s School of Business, Queen’s University

Awarded ONTARIO RESEARCH AND DEVELOPMENT CHALLENGE FUND 1999
Awarded: $1,189,522, with matching funds of $1,000,000 from CIBC
James D. McKeen - principal investigator
Co-investigators: Julian Barling, Yolande Chan, Brent Gallupe,
John Gordon, Darren Meister, Elspeth Murray, Doug Reid and Sandy Staples

Queen’s University

PROFESSIONAL AND COMMITTEE ACTIVITIES

Queen’s School of Business Activities
Member RENEWAL PROMOTION AND TENURE COMMITTEE 2011 - 2012
Area Group Coordinator MIS FACULTY AREA GROUP 2009 - 2012
Chair FACULTY FORUM 2009 - 2011
Member UNIT ETHICS REVIEW COMMITTEE 2010 - 2012
Member and Chair PROMOTION TENURE AND RENEWAL COMMITTEE 2003/2004
Member PROMOTION TENURE AND RENEWAL COMMITTEE 2002/2003
Member COMPUTING COMMITTEE 1999 - 2003
Member RESEARCH COMMITTEE 1998 – 2001
Member NEW BUILDING TECHNICAL DESIGN COMMITTEE 2000
Member TEACHING PLATFORM TASK FORCE 1999 - 2000
Outside Queen's School of Business – University Level or External

Guest Co-Editor  JOURNAL OF STRATEGIC INFORMATION SYSTEMS  Special issue on Strategic and Policy Perspectives on Social Media Technologies  2013-2015

Guest Associate Editor  INFORMATION SYSTEMS JOURNAL SPECIAL ISSUE  Information Systems addressing the Challenges of Environmental Sustainability  2013-2014

Member  COMMITTEE 29, STANDARD RESEARCH GRANTS  Social Sciences & Humanities Research Council  Canadian Federal Government  2009, 2010

Senior Faculty Advisor  JUNIOR FACULTY WORKSHOP  International Conference on Information Systems (ICIS)  2008

Member  UNIVERSITY PROMOTIONS COMMITTEE  Queen's University  2006 - 2009

Senator  QUEEN'S UNIVERSITY SENATE  2006 - 2009  2001 - 2004

Associate Editor  KNOWLEDGE MANAGEMENT TRACK  2007  SOCIAL MEDIA & DIGITAL COLLABORATION TRACK  2014  International Conference on Information Systems (ICIS)

Associate Editor  ORGANIZATIONAL COMMUNICATION AND INFORMATION SYSTEMS DIVISION (OCIS)  2007  Academy of Management Annual Meeting

Co-Chair, Knowledge Management Track  PROGRAM COMMITTEE  International Conference on Information Systems (ICIS)  2006


Associate Editor  MIS QUARTERLY JOURNAL EDITORIAL BOARD  2003 – 2005

Associate Editor  MANAGEMENT OF INFORMATION TECHNOLOGY TRACK  2003  International Conference on Information Systems (ICIS)

Member  SENATE INFORMATION TECHNOLOGY COMMITTEE  Queen's University  2001 - 2004

Member and Chair  SENATE COMMITTEE FOR THE FIVE YEAR REVIEW OF THE CENTRE FOR THE MANAGEMENT OF KNOWLEDGE-BASED ENTERPRISES  Queen's University  2003
SANDY STAPLES

Member
PROGRAM COMMITTEE 2001

Member
EDITORIAL ADVISORY BOARD 2000 - 2008
Journal of End User Computing

Co-Chair
PLACEMENT ACTIVITIES 1998 - 2001

Member
CONFERENCE PLANNING COMMITTEE 2000
International Conference on Information Systems

Member
NOMINATING COMMITTEE 1999
Association of Information Systems