JOURNAL PUBLICATIONS


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BOOK CONTRIBUTIONS


CONFERENCE PUBLICATIONS AND PRESENTATIONS


Oppong-Tawiah, D., Webster, J., Staples, S. Cameron, A. and Ortiz de Guinea, A. Encouraging Sustainable Energy Use in the Office with Persuasive Mobile Information Systems. Accepted for presentation and publication at the upcoming International Conference on Information Systems 2014, Auckland, New Zealand in December, 2014


Tay, J., Webster, J. and Staples, D.S. Using the Power of Words to Encourage Employees’ Pro-Environmental Behaviours. Presented at the 2014 Annual Academy of Management meeting, held August, 2014 in Philadelphia.


STAPLES, D.S. and Webster, J. “Will Social Mediating Technology Use Mediate and/or Moderate the Effect of Diversity in Distributed Teams?”, poster presentation at the workshop Social Mediating Technologies: Developing the Research Agenda, CHI 2009 Conference, Boston, April, 2009.


Ortiz de Guinea, A., Webster, J. and Staples, S. “A Meta-Analysis of the Virtual Teams Literature”. Presented at the Symposium on High Performance Professional Teams, sponsored and held at the Industrial Relations Centre, School of Policy Studies, Queen’s University, Kingston, Ontario, Canada, October 12, 2005.


Zhao, L. and Staples, D.S. “Cultural Diversity in Virtual Teams versus Traditional Teams: Benefit or Hindrance?” presentation at the Academy of Management 2004 Annual Meeting, as part of a symposium called “Virtual Teams and Virtual Workers: A Review and New Directions.”


Staples, D.S. “What Do We Know and Need to Know about Factors that Impact the Effectiveness of Virtual Team Members?” invited to present at the Workshop on Virtual Teams/ Globally Distributed Work, Florida, March, 2001.


Chair of panel "Telework Practice Across National Cultures", panel at the International Conference on Information Systems '98, Helsinki, December.


Faculty Advisor for the 6th Australasian Conference on Information Systems Doctoral Consortium, 1996. Also lead a discussion of a session titled "Things Nobody Ever Told Me About Doing a PhD!"


SANDY STAPLES


OTHER PUBLICATIONS


EDUCATION

Doctor of Philosophy in Business Administration  
WESTERN BUSINESS SCHOOL  
THE UNIVERSITY OF WESTERN ONTARIO  
1992 - 1997  
London, Ontario, Canada  
Area: Information Systems  
Thesis: The Management of Remote Workers: An IT Perspective

Master of Business Administration  
SCHOOL OF BUSINESS ADMINISTRATION  
THE UNIVERSITY OF WESTERN ONTARIO  
1985 - 1987

Bachelor of Science in Agriculture  
UNIVERSITY OF GUELPH  
Guelph, Ontario, Canada  
1977 - 1981  
Areas of Specialization: Crop Science and Agri-business

PROFESSIONAL DESIGNATIONS/CERTIFICATIONS

Project Management Professional (PMP)  
Project Management Institute (PMI)  
2013 – current

PRINCE2 Registered Practitioner  
APMG – International  
2013 – current

AgilePM Agile Project Management Practitioner  
APMG – International  
2017 – current

Scrum Master Certified (SMC)  
SCRUMstudy  
2018 – current

ACADEMIC AND TEACHING WORK EXPERIENCE

Associate Dean (Faculty) (2021 - present): Smith School of Business, Queen's University, Kingston, Canada

Professor (2008 - present): Smith School of Business, Queen's University, Kingston, Canada
Teaching responsibilities:

- **MBAS 844, Managing Agile Projects**, 2019, 2020
- **MGBL 805, Managing Projects in a Multinational Context**, 2019, 2020
- **MMA 844 and GMMA 844, Project Leadership**, 2016-2020
- **MGBL 853, Working in Multicultural Teams**, 2014
- **MBUS 853, Maximizing Return from the IT Investment**, 2007, 2008, 2010
- **MGMT 874/974, Current Issues in MIS Research**, 2001

Graduate student supervision - PhD theses and summer research project topics include: IS implementation, project team agility, IT workarounds, knowledge sharing, governance of open source system development projects, mental models of ISD project members, faultline diversity in virtual teams, knowledge sharing in Software-as-a-Service environments.

MSc thesis topics: reputational effects in OSS teams, knowledge sharing in charities, conflict in virtual negotiations, cultural diversity on virtual teams, balanced scorecard use in knowledge-based enterprises, developing an intelligent automated procurement system with Internet technologies; MIR thesis: performance evaluation of teleworkers; several executive MBA 891 and 992 student projects.

Participated in the Masters of Global Management program, the MBA Science & Technology program and in IT and HR executive development programs.

November, 1998 to present

Research Fellow: Department of Information Systems, University of Melbourne, Melbourne, Australia

Teaching responsibilities were:

- **615-610, Research Methodology (graduate level)**, 1 Semester, 1997 (co-taught) and 1998
- **615-611, Themes in IS Research (graduate level)**, 1 Semester (co-taught) 1997

Graduate student supervision: one Honours thesis on business process reengineering completed, started the supervision of one Masters thesis on computer-based training, and one PhD thesis on virtual teamwork, but these were not completed by the time I left so others took over the supervision role.

1996 to 1998

Lecturer: Melbourne Business School, University of Melbourne:

I co-taught the Information Systems 351-634 subject in the MBA Program.

1998

Instructor: Melbourne Business School, University of Melbourne:

I taught Information Systems Labs for the IS course in the Core MBA Program.

1997

Instructor: Management Information Systems, Course 02672, Department of Agricultural Economics and Business, University of Guelph. I developed and taught an introductory MIS course in the University of Guelph’s MBA program.

Summer, 1995
SANDY STAPLES


1994 - present

Assistant Course Director: “Managing Information Technology Effectively” short course presented by The Canadian Information Processing Society at the Western Business School, The University of Western Ontario.

June 1994 & 1995

Completed ‘The Theory and Practice of University Teaching’ course, Graduate Studies, The University of Western Ontario.

Summer 1994

Research Assistant: Western Business School, UWO. I worked on a research project on Visual Interactive Modelling. I developed a spreadsheet-based linear program aimed at providing the power of linear programming in managerial terms. I wrote a teaching case on risk analysis for use in an introductory Management Science course.

Summer & Fall 1993

INDUSTRY WORK EXPERIENCE

General Manager: Boundary Layer Wind Tunnel Laboratory (BLWTL), UWO. I managed the operations of a world-renowned research and industrial wind engineering laboratory with an annual operating budget of approximately $2 million and 25 full time staff. Over 90% of the contract work was from international sources. I worked to increase the accountability of staff, tighten control on expenses, and increase marketing efforts, which resulted in a substantial improvement in financial performance over the previous year. I also assisted in setting and carrying out the research direction of the BLWTL.

1991 to 1992

Manager and Research Associate: The Centre for Studies in Construction, UWO. The Centre was a multi-disciplinary unit set up to develop educational and research activities to meet the construction industry’s needs. I supervised student projects, carried out research projects, investigated and prepared grant applications, developed and maintained databases, prepared newsletters, supervised staff, organized short courses and workshops/conferences, managed financial and administrative matters, coordinated communications with the industry and the Centre’s Advisory Board, and coordinated fundraising activities. This position was shared with my BLWTL position.

1990 to 1992

Coordinator, Research & Industrial Applications: Boundary Layer Wind Tunnel Laboratory, UWO. I carried out various marketing and general administrative duties including: preparing wind engineering research proposals for government agencies and for industrial clients from around the world, coordinating contractual issues, identifying and pursuing possible funding sources (both private and government), strategic planning, and acting as an internal consultant on personnel, financial and communication matters.
**District Landman:** Surface Rights Department, Dome Petroleum Limited, Grande Prairie, Alberta. I negotiated new leases and lease renewals with landowners in the Peace River area to use their property for oil and gas exploration (e.g., wellsites and pipelines). This involved working through various arbitration legislative boards when necessary, and handling landowners’ issues.

**Site Supervisor:** Frontier Construction Department, Canadian Marine Drilling Limited, Beaufort Sea. As part of the project management team for offshore construction projects in the Beaufort Sea, my duties grew from supervisor of one vessel to site manager of island construction. An island project involved several vessels, roughly 200 people, and had an overall cost of between $30 to $100 million.

**AWARDS & HONOURS**

- **Awarded**
  - **DISTINGUISHED FACULTY FELLOW OF MANAGEMENT INFORMATION SYSTEMS**
  - Smith School of Business, Queen’s University
  - 2007-2016

- **Winner of the Best Paper Award in the**
  - **ORGANIZATIONAL SYSTEMS AND TECHNOLOGY TRACK: KNOWLEDGE MANAGEMENT CLUSTER, HAWAII INTERNATIONAL CONFERENCE ON SYSTEM SCIENCES**
  - Dianne Ford and Sandy Staples
  - 2005

- **Awarded**
  - **NEW RESEARCHER ACHIEVEMENT AWARD 2001**
  - Queen’s School of Business Research Program
  - Queen’s University
  - 2001

- **Nominated for**
  - **TEACHING AWARD AT QUEEN’S SCHOOL OF BUSINESS**
  - 2000

- **Co-Winner of Best Paper Award**
  - **THE 9TH AUSTRALASIAN CONFERENCE ON INFORMATION SYSTEMS, WELLINGTON, N.Z.**
  - 1999

- **Nominated for**
  - **DELOITTE & TOUCHE BEST ARTICLE IN THE BUSINESS QUARTERLY**
  - 1997

- **Third Best Paper Award**
  - **THE 6TH AUSTRALASIAN CONFERENCE ON INFORMATION SYSTEMS, HOBART, TASMANIA**
  - 1996

- **Graduate Research Fellowship**
  - **FACULTY OF GRADUATE STUDIES**
  - The University of Western Ontario
  - 1996

- **Participant**
  - **ICIS DOCTORAL CONSORTIUM, NETHERLANDS**
  - 1995

- **Ontario Graduate Scholarship**
  - **ONTARIO MINISTRY OF EDUCATION & TRAINING**
  - 1993 - 1996
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<tr>
<th>Award Type</th>
<th>Institution</th>
<th>Year Range</th>
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<tbody>
<tr>
<td>Hewlett-Packard Doctoral Fellowship</td>
<td>WESTERN BUSINESS SCHOOL  The University of Western Ontario</td>
<td>1994</td>
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<td>Blair Little Plan for Excellence Doctoral Fellowship</td>
<td>WESTERN BUSINESS SCHOOL  The University of Western Ontario</td>
<td>1993 - 1995</td>
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<tr>
<td>Plan for Excellence Doctoral Fellowship</td>
<td>WESTERN BUSINESS SCHOOL  The University of Western Ontario</td>
<td>1993 - 1995</td>
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<tr>
<td>Ph.D. Program Fellowship</td>
<td>WESTERN BUSINESS SCHOOL  The University of Western Ontario</td>
<td>1992 - 1993</td>
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<td>Outstanding Contribution Award</td>
<td>MBA ASSOCIATION  School of Business Administration  The University of Western Ontario</td>
<td>1986/87</td>
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<td>The Dow Chemical Family Scholarship</td>
<td>DOW CHEMICAL OF CANADA LIMITED</td>
<td>1977 - 1981</td>
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**RESEARCH GRANTS**

<table>
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<tr>
<th>Awarded</th>
<th>SOCIAL SCIENCES AND HUMANITIES RESEARCH COUNCIL OF CANADA  Insight Grants program</th>
<th>2013-2018</th>
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<tbody>
<tr>
<td></td>
<td>Principal Investigator: Jane Webster  Co-investigator: Sandy Staples  Collaborators: A. Ortiz de Guinea Lopez de Arana (HEC), A.F. Cameron (HEC)</td>
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<tr>
<td></td>
<td>Awarded: $240,650</td>
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<tr>
<td>Awarded</td>
<td>SOCIAL SCIENCES AND HUMANITIES RESEARCH COUNCIL OF CANADA  Standard Research Grant program</td>
<td>2008-2011</td>
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<tr>
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<td>Awarded $46,517</td>
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<td>Awarded</td>
<td>QUEEN’S INDUSTRIAL RELATIONS CENTRE  Call for Papers on High Performance Professional Teams</td>
<td>2004-2005</td>
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<tr>
<td></td>
<td>Awarded $5,000 (with Jane Webster)</td>
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<tr>
<td>Awarded</td>
<td>SOCIAL SCIENCES AND HUMANITIES RESEARCH COUNCIL OF CANADA  Standard Research Grant program</td>
<td>2001-2004</td>
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<td></td>
<td>Awarded $57,550</td>
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Queen’s School of Business, Queen’s University

Awarded
ONTARIO RESEARCH AND DEVELOPMENT 2002
CHALLENGE FUND
Awarded: $40 million in total – 1/3 from ORDCF, 1/3 from private sector and 1/3 from universities
Ontario Research Network for E-Commerce Project
Brent Gallupe - principal investigator
Queen’s Collaborators: Julian Barling, Marc Busch, Yolande Chan, Peggy Cunningham, Tina Dacin, Jim McKeen, Douglas Reid, and Sandy Staples

Awarded
SUMMER D.I. MCLEOD GRADUATE RESEARCH ASSISTANTSHIP
Awarded: $3,207 (with Jane Webster) 2009
Awarded: $1,495 (with Jane Webster) 2008
Awarded: $3,215 2004
Awarded: $4,872 2002
Awarded: $2,411 (with Brent Gallupe) 2001
Awarded: $3,537 2000
Awarded: $3,534 1999
Queen’s School of Business, Queen’s University

Awarded
FALL & WINTER D.I. MCLEOD TERM GRADUATE RESEARCH ASSISTANTSHIP
Awarded: $3,000 2014/2015
Awarded: $1,800 2003/2004
Awarded: $1,800 2002/2003
Awarded: $1,700 2001/2002
Awarded: $1,800 2000/2001
Awarded: $1,800 1999/2000
Queen’s School of Business, Queen’s University

Awarded
ONTARIO RESEARCH AND DEVELOPMENT 1999
CHALLENGE FUND
Awarded: $1,189,522, with matching funds of $1,000,000 from CIBC
James D. McKeen - principal investigator
Co-investigators: Julian Barling, Yolande Chan, Brent Gallupe, John Gordon, Darren Meister, Elspeth Murray, Doug Reid and Sandy Staples

Awarded
PRINCIPAL’S DEVELOPMENT FUND / ADVISORY RESEARCH COMMITTEE
Queen’s University

PROFESSIONAL AND COMMITTEE ACTIVITIES

Smith School of Business Activities
Member and Chair RENEWAL PROMOTION AND TENURE COMMITTEE 2019/2020
SANDY STAPLES


Member RENEWAL PROMOTION AND TENURE COMMITTEE 2011 – 2012, 2018/2019

Area Group Coordinator MIS FACULTY AREA GROUP 2009 – 2012, 2020

Chair FACULTY FORUM 2009 - 2011, 2020


Member UNIT ETHICS REVIEW COMMITTEE 2010 - 2012

Member and Chair PROMOTION TENURE AND RENEWAL COMMITTEE 2003/2004

Member PROMOTION TENURE AND RENEWAL COMMITTEE 2002/2003

Member COMPUTING COMMITTEE 1999 - 2003

Member RESEARCH COMMITTEE 1998 – 2001

Member NEW BUILDING TECHNICAL DESIGN COMMITTEE 2000

Member TEACHING PLATFORM TASK FORCE 1999 - 2000

Outside Smith School of Business – University Level or External

Guest Co-Editor JOURNAL OF STRATEGIC INFORMATION SYSTEMS Special issue on Strategic and Policy Perspectives on Social Media Technologies 2013-2015

Guest Associate INFORMATION SYSTEMS JOURNAL SPECIAL ISSUE Information Systems addressing the Challenges of Environmental Sustainability 2013-2014

Member COMMITTEE 29, STANDARD RESEARCH GRANTS Social Sciences & Humanities Research Council Canadian Federal Government 2009, 2010

Senior Faculty Advisor JUNIOR FACULTY WORKSHOP International Conference on Information Systems (ICIS) 2008

Member UNIVERSITY PROMOTIONS COMMITTEE Queen's University 2006 - 2009


Associate Editor KNOWLEDGE MANAGEMENT TRACK International Conference on Information Systems (ICIS) 2007

Associate Editor SOCIAL MEDIA & DIGITAL COLLABORATION TRACK 2014

Associate Editor ORGANIZATIONAL COMMUNICATION AND INFORMATION SYSTEMS DIVISION (OCIS) 2007
<table>
<thead>
<tr>
<th>Role</th>
<th>Committee/Activity</th>
<th>Years</th>
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<tr>
<td>Co-Chair, Knowledge Management Track</td>
<td>Academy of Management Annual Meeting</td>
<td>2005-2006</td>
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<tr>
<td>Member</td>
<td>Working Conference on Virtuality and Virtualization held 29-31 July 2007, in Portland, OR, USA.</td>
<td></td>
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<tr>
<td>Associate Editor</td>
<td>MIS QUARTERLY JOURNAL EDITORIAL BOARD</td>
<td>2003 – 2005</td>
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<tr>
<td>Associate Editor</td>
<td>MANAGEMENT OF INFORMATION TECHNOLOGY TRACK International Conference on Information Systems (ICIS)</td>
<td>2003</td>
</tr>
<tr>
<td>Member</td>
<td>SENATE INFORMATION TECHNOLOGY COMMITTEE Queen's University</td>
<td>2001 - 2004</td>
</tr>
<tr>
<td>Member and Chair</td>
<td>SENATE COMMITTEE FOR THE FIVE YEAR REVIEW OF THE CENTRE FOR THE MANAGEMENT OF KNOWLEDGE-BASED ENTERPRISES Queen's University</td>
<td>2003</td>
</tr>
<tr>
<td>Member</td>
<td>EDITORIAL ADVISORY BOARD Journal of End User Computing</td>
<td>2000 - 2008</td>
</tr>
<tr>
<td>Member</td>
<td>NOMINATING COMMITTEE Association of Information Systems</td>
<td>1999</td>
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