

Scotiabank Centre for Customer Analytics





## **Defining the New Normal**

When something as fundamentally transformative as artificial intelligence (AI) emerges, it challenges every aspect of how we live and work.

We need a new set of principles and policies to guide decision-making in an AI-enabled world.

The Scotiabank Centre for Customer Analytics at Smith School of Business presents The Ethics & Al Conference — the first of its kind to bring industry, academia, and policymakers together taking an interdisciplinary approach to defining the ethical framework for this new normal.

November 2, 2018
8:00am-5:00pm
Scotiabank Centre 40 King Street West Second Floor

For more information email analytics@queensu.ca or call 613.533.6283

Just as the Industrial Revolution's impact extended well beyond the factory into society at large, so is the AI Revolution changing not only our businesses but also our lives, communities, and relationships.

This requires deliberate consideration of the implications for the way work is done, the roles of people vs. machines, the customer experience, the management of privacy, the regulatory framework, and the expectations of the public.





## Master of Ceremonies: Jam Gamble

ТІМЕ	PRESENTERS/PANELISTS	TOPIC/THEME
7:45-8:25		Breakfast and networking
8:30-8:35	<u>Yuri Levin</u>	An introduction to the Scotiabank and Smith School of Business partnership that is driving academic research around ethical Al
8:35-8:45	Michael Zerbs Daniel Moore	Scotiabank welcome address + announcement
8:50-9:10	<u>Ajay Agrawal</u>	AI & The World Economy: A look into the Canadian research landscape that is driving economic policy for AI and the influence the technology is having on the world economy
9:15-9:35	<u>Hallie Benjamin</u>	<b>Building for Inclusion: Fairness in Machine Learning</b> Introduction to applied concepts in Machine Learning fairness and an overview of the work Google is doing to build ML for everyone.
9:40-10:00	<u>DJ Patil</u>	The Ethical Application of Data Science: An analysis of how organizations can incorporate the use of ethical principles and data standards into their daily work
10:00-10:25	Coffee break	
10:30-11:40	<b>Moderator:</b> <u>Cameron Schuler</u> <u>Mark Van Hollebeke</u> <u>David Lyon</u> <u>Kathryn Hume</u> Jason Millar	<b>Cross-industry panel:</b> Join our esteemed panel providing perspectives and insight from a variety of industries ranging from technology to bioethics. Take a deep dive in how each organization is addressing ethics & Al. Both researchers and practitioners will showcase the application of Al from its use to increase customer engagement to the legal issues it presents.
11:45-12:55	Lunch	
1:00-2:10		<b>Case Study:</b> Debate and contextualize principles surrounding automation, bias and accountability in AI development and its applications
2:15-2:35	Stephanie Kelley	Presenting research findings on ethics & Al in financial institutions
2:40-3:05	Coffee break	
3:10-4:10	<b>Moderator:</b> <u>Markus Dubber</u> <u>David Hardoon</u> <u>Samuel Dahan</u> <u>Constanza Gomez Mont</u> <u>Brent Barron</u>	<b>Ethics &amp; AI Across the Globe:</b> With representation from Asia, Europe, North America, and Latin America, listen to how Canada compares on the global stage in ethics & Al both from a research and solutions perspective
4:15-4:35	<u>Kirsten Martin</u>	<b>Consumer Privacy &amp; Al:</b> A discussion around the impact Al is having on consumers' privacy online and how the development of fair algorithms can counteract its negative effects
4:40-4:45	Michael Zerbs Daniel Moore	Closing remarks